

**ATTENTION: We have implemented new Utility Billing software**

We have changed our Utility Billing software so your utility bill will look a little different than it has in the past. Please take a few moments to review your bill. **Note your new customer number which will be used going forward** (your old account number will be referenced as your legacy number). **FOR THOSE WHO USE YOUR BANK TO PAY BILLS, PLEASE UPDATE YOUR INFORMATION TO INCLUDE YOUR NEW CUSTOMER NUMBER!!!** Please compare your utility bill with your previous month's bill for any unexpected changes. Call us with any questions you may have, at 435-716-9208.

The biggest change you will notice is that services listed on your utility bill will include consumption or flat charges, and any applicable taxes or franchise fees, whereas previously, these taxes and fees were listed separately. Please visit our website at [www.loganutah.org/finance/ub](http://www.loganutah.org/finance/ub) for helpful information regarding rates and service calculations.

You can now pay your bill online by going to <https://payment.loganutah.org/citizenaccess/>. To sign up for EFT direct withdrawal, please come to City Hall, at 290 N 100 W and speak to a customer service representative.

**Sign up for Electronic Billing and Notification**

Help protect the environment by getting email notices of your bill rather than paper copies. While the City does not currently charge for mailing copies of your bill, it is the City's intent to do so in the near future.

By signing up for e-notification you will receive all bills, delinquency notices, letters, etc. by email instead of through the US Postal Service. You will be responsible to check your email account in order to receive bills, notices, and letters from Logan City. If your email address changes, please notify us of your new email address right away. If you have questions about this new program, contact the Utility Billing Office at 435-716-9208.

Sign up for Electronic Billing by filling out the form below and returning it with your payment.

Customer Name

\_\_\_\_\_

New Utility Billing Customer Number

\_\_\_\_\_

Email address

\_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date